

## Water Conservation

The Harlan Municipal Utilities (HMU) Board of Trustees of Harlan, Iowa, recognizes that supplies of potable water are essential for the health, safety, and welfare of its citizens. The Harlan Municipal Utilities has limited capacity and from time to time HMU's water supply may become depleted such that there is an insufficient supply of water to meet all customary and usual demands.

Due to reduced production in the well fields, HMU is implementing a Water Watch, effective April 1, 2022, and ending September 30, 2022. HMU is asking that customers take the following measures regarding potable water (Water supplied by HMU):

- No watering of lawns, shrubs, trees, flower or vegetable gardens between the hours of 8:00 a.m. and 8:00 p.m.
- No washing of streets, parking lots, driveways, sidewalks or building exteriors, cleaning of equipment, machinery, or interior spaces.
- Washing of vehicles/equipment is prohibited except in commercial establishments that provide a washing service (eg. Commercial car wash).
- Water should be served at restaurants only upon the request of the customer.
- The use of fire hydrant meters is prohibited.
- We are asking residents that have a personal swimming pool, hot tub, or other recreational structure that needs filling please call HMU at 733.0021 to schedule a time for filling your structure.

We will do our best to communicate any change in tiers for water conservation on our Facebook Page and website at [http://www.harlannet.com/Bid\\_Documents\\_Public\\_Notice.htm](http://www.harlannet.com/Bid_Documents_Public_Notice.htm). This will give you the most up to date information. We will also communicate with KNOD and the Harlan Newspapers. Written communications will also be inserted with customer billings.

We thank you for your understanding and patience.

## HMU Quick Tips

### REGULAR OFFICE HOURS

7:30 AM - 4:30 PM M-F

### OFFICE CLOSINGS

March 24 - Closed from 7:30-8:30 AM

April 27 - Closed from 7:30-8:30 AM

May 25 - Closed from 7:30-8:30 AM

May 30 - Closed all day - Memorial Day

### WINTER MORATORIUM

The winter moratorium ends April 1. If you are having a problem paying your utility bill and could be facing a shut off, contact us **NOW** to set up a payment plan. It is much easier to make payment arrangements before services are shut off. If services are shut off, you will need to pay the account balance in full to restore services and payment arrangements are no longer available once disconnected.

*If you know you will not be able to pay the full amount on or before the DUE DATE, please contact us for payment arrangements before the payment is due.* Failure to pay the full amount due will subject you to shut off notices and disconnection proceedings.



Harlan's premier provider of electric, gas, water & telecommunications.

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## Years of Service

Thank you to these dedicated employees for their years of service at HMU.

Donald Cote (15 years) Water Department; Lexie Hagle (10 years) Telecom Customer Service; Rich Bielenberg (25 years) Water Department and Kevin Bissen (25 years) Water Department.



## Important Payment Reminder

When dropping off a payment, **always, always, always**, enclose your payment stub to ensure your payment is properly credited to your account. If you have multiple accounts, including your stub helps us know to which account we should post the payment. Utility and Telecom service is not billed through the same system so if we have the stub, we'll know where you want us to post your payment.

## National Gas Utility Workers' Day



### NATURAL GAS UTILITY WORKERS' DAY

March 18th is designated by The American Public Gas Association (APGA) as Natural Gas Utility Workers' Day, a day of national recognition for honoring natural gas utility workers across the US for their hard work and accomplishments within the industry.

March 18th, 1937 was the date of the New London, Texas school explosion. This tragic event led to an historic response in the gas industry; adding the chemical mercaptan to natural gas to give it an odor so workers and the general public had a way to sense a dangerous gas leak or unwanted accumulation of natural gas.

We salute our Gas/Meter department employees Colburn Warner, Troy Doonan, Eric Rose, Brian Lasher and Todd Hively for their work and emphasis on safety. Thanks for all you do to make our natural gas safe and reliable!



Spring planting means digging and digging means calling 811. Keep safe and avoid outages.

CALL 811 BEFORE YOU DIG to make sure underground utilities are located.

## Underground Gas Pipe Notice

If you have a natural gas line that runs underground, for example, to a heater in a garage, that line is after the gas meter.

### Here is a safety recommendation:

We operate our gas system with an emphasis on safety. We're required to design, operate and maintain our underground natural gas pipeline system according to prescribed federal standards.

HMU does not maintain any gas piping that occurs AFTER the meter. This is the responsibility of the customer who owns the pipe. If a buried pipe is not properly maintained it may be subject to corrosion or leakage.

To ensure continued safe and reliable operation, these lines should be checked periodically. You, or the building owner if you live in rental property, are advised to contact a licensed plumber or heating contractor to assist you in locating and inspecting your buried gas lines. If any unsafe condition is discovered, repairs should be made immediately.

If we can answer any questions related to natural gas, please call us at 755-5182.

**As always, call Iowa One Call at 811 before digging!**