

Never write another check



Go to www.harlanet.com

Please have your HMU Utility Bill available - you will need the account number listed on your bill

- Click on the Customer Service tab and choose “Billing”
- Choose the link “Click here to check on your electric, gas, or water account or to make a payment online toward these services”.
- You will be redirected to the Payment Service Network (PSN) website.
- You will now be able to register your account or log-in to view or pay your current Utility Bill from Harlan Municipal Utilities.
- You may also call **1-877-885-7968** to speak to a PSN representative in regards to navigating the site. You will need to have your HMU Account number available.
- PSN representatives cannot answer questions regarding the charges or usages on your HMU Utility bill. For those questions, please call during regular business hours.
712-755-5182 / M-F 7:30am-4:30pm

Payment Service Network is a free service, offering a variety of payment options to meet your needs.

- Choose the date(s) you would like a payment to be made and never worry about missing a due date again. Auto-Pay allows you to pay the amount of your bill or a fixed amount on the day that you want.
- Make an immediate payment, or schedule a payment on your account.
- You do not have to pay online to view your bills online.
- Go **GREEN** by opting out of Paper bills. You will receive an e-mail each month letting you know that your Utility charges are available to view online.
- PSN charges a \$35.00 fee for any eCheck payment that is returned as non-sufficient funds.

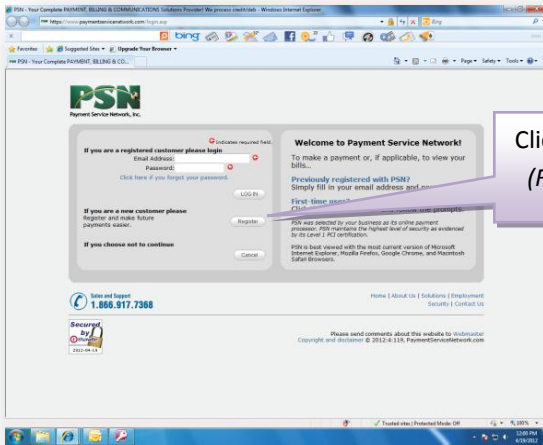


Harlan Residents:

How to Register to Pay Online or View Your Bill Online

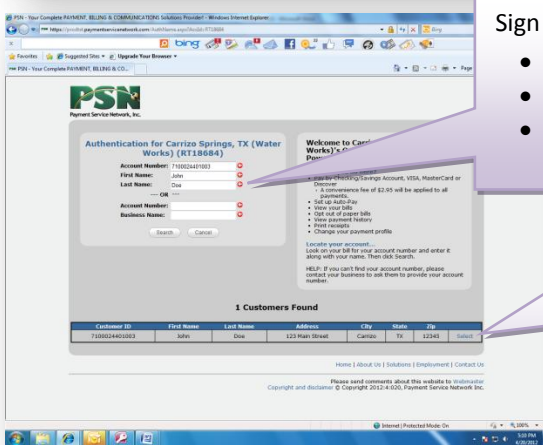


1



Click on Register (the first time you go online)
(Future payments, simply log in with your ID)

2



Sign in by entering:

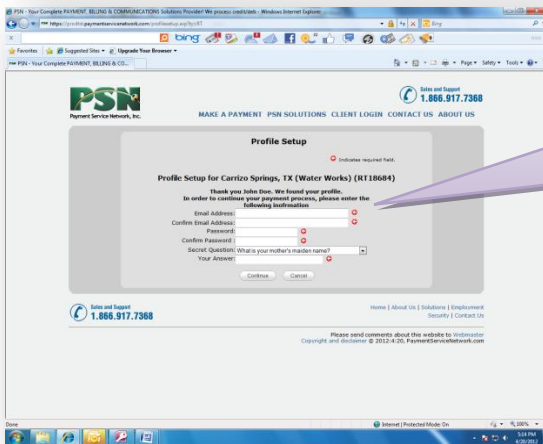
- Account Number (this is on your utility bill)
- First Name
- Last Name

Once you hit Submit, your name should appear at the bottom

- Click on Select

If your name doesn't appear, make sure you have the correct account number. If you need assistance, please call [REDACTED] 755-5182

3



Fill out the requested information and select Continue.

That's it. You can now view your bills and make a payment!

If you have questions on the amount of your bill or your account number, please call [REDACTED] 755.5182.

If you have questions on paying or viewing your bills online, please call PSN at 866.917.7368.