

Priority Ringing

With this feature, you will know when someone special is calling. You will make a list of special callers, and your phone will use a special ring to announce calls from any of those numbers.

How to set up Priority Ringing:

- Lift the handset and listen for the dial tone.
- Press *61 (on rotary phones dial 1161).
- Listen for an announcement telling you whether the feature is currently on or off. The recorded voice will then tell you how many numbers are currently stored on your list.
- Follow the voice instructions and choose from the following options:
 - Press 3 to turn on/off.
 - Press 1 to review your list.
 - Press # to add a number (on a rotary phone dial 12).
 - Press * to delete a number (on a rotary phone dial 11).

How to add the last call to your list:

- Press #01# (on a rotary phone dial 1201).

Selective Call Forwarding

This feature allows you to create a list of numbers and program a forwarding number. When someone on your list calls, their call will ring at the forwarding number location. All other calls ring to your line as normal.

How to set up Selective Call Forwarding:

- Lift the handset and listen for the dial tone.
- Press *63 (on rotary phone dial 1163).
- Listen for an announcement telling you whether this feature is currently on or off.
- Upon the first time use, an announcement prompts you to enter the number that calls will be forwarded to, followed by the pound sign (#).
- Choose from the following options:
 - Press 3 to turn on/off.
 - Press 1 to review your list.
 - Press # to add a number to your list.
 - Press * to delete a number from your list.
 - Press 0 to hear the announcement again.

How to add the last caller on your forward list:

- Press #01# (on a rotary phone dial 1201).

How to enter the “forward to” number:

- The first time you turn on the service, you will be asked to enter the number you would like your special calls forwarded to. From then on the system will remind you of the current “forward to” number.
- If the current number is correct, dial 1.
- If you wish to change the current “forward to” number, dial 0 and follow the voice instructions.

Selective Call Rejection

This feature allows you to create a reject list of up to 10 numbers. Calls from these 10 numbers will receive a fast busy. Your phone will not work.

How to set up Selective Call Rejection:

- Lift the handset and listen for the dial tone.
- Press *60.
- Press 3 to turn on/off.
- Add an entry to reject list by dialing #rejected telephone number#. Example: #(123) 456-7890#
- Remove an entry from the list by dialing *rejected telephone number*. Example: *(123) 456-7890*

How to add the last caller to your rejection list:

- Press #01# (on rotary phone, dial 1201).

Speed Calling 30

You can enter up to 30 telephone numbers into your Speed Calling list. Then you can reach those people by dialing just two digits. (Digits must be between 20 – 49).

How to Program your Speed Calling list:

- Lift the handset and listen for the dial tone.
- Press *75.
- Listen for the dial tone.
- Dial a two-digit speed code. Use numbers 20 through 49.
- Dial the telephone number you wish to assign to that speed code.
- Listen for the confirmation tone.

How to Call Someone on Your List:

- Lift handset and listen for the dial tone.
- Dial the two-digit speed code, and then press the # key.

How to Review a Speed Dial List:

- Lift the handset and listen for the dial tone.
- Dial *78 or *79.
- An announcement plays the speed dial list, complete with telephone numbers.

Speed Calling 8

You can enter up to eight telephone numbers into your Speed Calling list. Then you can reach those people by dialing just one digit. (Digit must be between 2 – 9).

How to program your Speed Calling list:

- Lift the handset and listen for the dial tone.
- Press *74.
- Listen for the dial tone.
- Dial a one-digit speed code. Use numbers 2 through 9.
- Dial the telephone number you wish to assign to that speed code.
- Listen for the confirmation tone.

How to call someone on your Speed Dial list:

- Lift the handset and listen for the dial tone.
- Dial the one-digit speed code, and then press the # key.

Three-Way Calling

How to add a third person to a call:

- Press and quickly release the switch hook to place the first person on hold.
- Listen for the dial tone.
- Dial the third person’s phone number.
- When the third person answers, you can talk privately before making it a three-way conversation.
- To make the three-way connection, press and quickly release the switch hook. You can now talk with both people at the same time.

How to cancel the three-way connection:

- If the third person did not answer or you wish to disconnect them, just press and quickly release the switch hook. You will be reconnected to the person holding.
- Or, if either of the people hang up, you can continue talking with the remaining person.

How to end the call completely:

- Simply hang up.

Voicemail

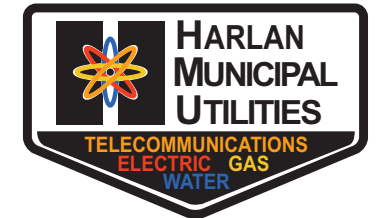
This feature allows callers to leave you a voice message for you to listen to later.

How to set up and retrieve your voicemail:

- Set up voice mail the first time from the phone number to which it is attached.
- Dial 733-MAIL (6245).
- You will hear a message stating your code has expired and you need to enter a new one.
- Enter new code of your choosing (e.g. 12345)
- Verify new code.
- Call back to 733-MAIL (6245) and enter the new code to retrieve voicemail.



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Anonymous Call Rejection

This feature will refuse calls for those who have blocked their number from your Caller ID display. The caller will hear an announcement that you do not accept anonymous calls and they should remove blocking and call back. All other calls will ring through as usual.

How to use Anonymous Call Rejection:

- Lift handset and listen for the dial tone.
- Press*77, (on rotary phone dial 1177).
- Listen for a confirmation tone or announcement.
- Hang up.

When Someone Calls:

- Callers who have blocked the display of their name and/or number will hear an announcement that you do not accept anonymous calls and that they should cancel the blocking option and call again.
- All other calls will ring though as usual.

How to cancel Anonymous Call Rejection:

- Press *87 (on rotary phone, dial 1187).
- Listen for a confirmation tone or announcement, and hang up.

Call Forwarding

You can program your calls to ring at another number. Each time a call is forwarded, your phone will make one short ring. Outgoing calls can still be made.

- Lift the handset and listen for the dial tone.
- Press *72.
- Listen for the confirmation tones.
- Dial the number where you want your calls forwarded.
- Listen for confirmation tones.

How to turn off the call forwarding service

from your home phone:

- Lift the handset and listen for dial tone.
- Press *73.
- Listen for the confirmation tones.

Call Forwarding When Busy

This feature automatically redirects incoming calls to a predesignated telephone number when your line is busy. Easily turn it on or off, or change the forwarding number, anytime.

How to use Call Forwarding When Busy:

How to turn on the service:

- Lift the handset and listen for the dial tone.
- Press *90.
- Listen for the dial tone.
- Dial the number where you want your calls forwarded.

- Listen for confirmation tones, then a dial tone.

How to turn off the service:

- Lift the handset and listen for the dial tone.
- Press *91.
- Listen for confirmation tones, then a dial tone.

Your Call Forward is now turned off.

How to change the “forward to” number:

- Turn off Call Forwarding Busy Line.
- Repeat the steps above to turn on Call Forwarding Busy Line, entering the new “forward to” number.

Call Forwarding When No Answer

This feature automatically redirects all calls to a predesignated telephone number when your telephone is not answered within a specific amount of time.

How to set up Call Forwarding When No Answer:

- Lift the handset and listen for the dial tone.
- Press *92.
- Listen for confirmation tones followed by a dial tone.
- Dial the number where you want your calls forwarded.
- Listen for confirmation tones followed by a dial tone.

How to turn off Call Forwarding When No Answer:

- Lift the handset and listen for the dial tone.
- Press *93.
- Listen for the confirmation tone, then dial tone.

Your Call Forwarding When No Answer is now turned off.

How to change the “forward to” number:

- Turn off Call Forwarding No Answer as directed above.
- Repeat the steps above to turn on Call Forwarding No Answer, entering the new “forward to” number.

Call Waiting

You can use your telephone without missing other calls. A special tone alerts you to a waiting call. The person calling you hears normal ringing.

How to answer a waiting call:

- When you are on the phone, a special tone tells you a second call is waiting.
- Simply press and quickly release the switch hook on your telephone. Your first caller is automatically placed on hold, while you are connected with the second caller.

How to turn off Call Waiting before making a call:

- Lift the handset and listen for the dial tone.
- Press *70 or 70#.
- Listen for the confirmation tone.
- Dial the telephone number you wish to call.
- After you hang up from your call, Call Waiting automatically turns on again.

Caller ID Blocking

This feature allows you to block your name and or number from appearing on the Caller ID display of the person receiving your call. Instead, a “P” or “Private” will be displayed on their caller ID screen. Two types of Caller ID blocking are available, Per-Call and All-Call.

How to use Per-Call Blocking:

- Pick up your handset and listen for the dial tone.
- Press *67, listen for confirmation tone and then dial tone.
- Dial the number you are calling as usual.
- The person you have called will not be able to see your number displayed on their telephone display screen.
- You must dial *67 each time you place a call that is to be blocked.

How to use All-Call Blocking:

- Subscribing to All-Call Blocking will automatically suppress the appearance of your name and/or number on all calls.

How to unblock All-Call Blocking:

- Pick up your handset and listen for the dial tone.
- Press *82.
- Dial the number you are calling. Your number will be unblocked for this call only.

Caller ID Name & Number

This feature gives you more information about the incoming call you are receiving. Caller ID Name & Number displays the name and telephone number of the person calling you on a special display telephone or call display unit. This feature requires the purchase of an add-on call display unit that connects to your phone or a special display phone.

How to use Caller ID:

- When you receive a call, wait until your telephone completes the first ringing signal.
- The telephone number will appear on your display screen.
- If you choose to answer the call, the name and number will remain on the screen until you or the caller hangs up.

Caller ID with Call Waiting

This feature allows you to see who is calling while you are on the phone. After you hear the call waiting tone, the caller’s number will appear on your display unit. If you choose not to answer the call, the unit will capture the number.

How to use Caller ID with Call Waiting:

- When you receive the second call, wait a few seconds after the first call waiting tone.
- The telephone number of the person calling you will automatically appear on your display telephone or unit.
- You may choose to answer the call or ignore it.

Continuous Redial

This feature redials a busy number for you, and alerts you when the line becomes available.

How to use Continuous Redial:

- When you hear a busy signal, hang up.
- Pick the handset up again and listen for a normal dial tone.
- Press *66, hang up.
- Your phone will check the number for up to 30 minutes.
- A special callback ring alerts you if the line becomes free.
- Pick up the handset to automatically place the call.

Last Call Return

This feature allows you to find out who called you if you could not get to the phone in time.

How to set up Last Call Return:

- Lift the handset and listen for a normal dial tone.
- Press *69 (on rotary phones, dial 1169) and follow the prompts.
- Your phone number will dial the last number of the last incoming call.

If the line is busy:

- Hang up. Your phone will keep trying the line for up to 30 minutes.
- A special callback ring alerts you if the line becomes free.
- Pick up the handset to automatically place the call.

How to cancel Last Call Return:

- Press *89 (on rotary phones dial 1189).