

Types of Documents Accepted for the Lifeline Program

This guide identifies the documents you can submit to show that you qualify for the Lifeline program.

- Please make sure all of your documents are current. We **CANNOT** accept expired documentation.
- Send copies or pictures of your original, valid document. **NEVER** send the original document.

If you applied to Lifeline because your child or dependent is a Benefit Qualifying Person (BQP) or participates in a Lifeline qualifying program, make sure all of the documents, such as a Medicaid card, have their name where appropriate.

Visit LifelineSupport.org for more information on documents needed.

<p>Proof of Program or Income Eligibility</p>	<p>Provide an official document to prove you participate in one of the qualifying programs OR to prove that you qualify based on your household income.</p> <p>Option 1: If you participate in one of the qualifying programs below, provide a letter or official document as proof.</p> <p>Check that your document has the following information:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Your name, or your dependent's name <input type="checkbox"/> The name of the qualifying program <input type="checkbox"/> The name of the government or Tribal agency that issued the document <input type="checkbox"/> An issued date within the last 12 months or a future expiration date <p>Qualifying programs:</p> <ul style="list-style-type: none"> • Medicaid • Supplemental Nutrition Assistance Program (SNAP) • Supplemental Security Income (SSI) • Federal Public Housing Assistance • Veterans Pension or Survivors Pension <p>If you live on Tribal lands, you may also qualify through:</p> <ul style="list-style-type: none"> • Bureau of Indian Affairs (BIA) General Assistance • Tribally-Administered Temporary Assistance for Needy Families (TANF) • Tribal Head Start • Food Distribution Program on Indian Reservations <p>Examples of documents include: An Approval or Benefit Letter for SNAP or Medicaid, screenshot of online portal, and Survivors Benefit Summary letter.</p> <p>Option 2: If you qualify through your income, provide documentation that shows your annual income and be sure to include your household size on the income documentation.</p> <p>Check that your document has the following information:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Your name, or your dependent's name <input type="checkbox"/> Current income information (monthly or annual income amount) <input type="checkbox"/> If providing paystubs, 3 consecutive months of paystubs <input type="checkbox"/> An issued date within the last 12 months or prior year tax document <table border="1" data-bbox="841 1255 1404 1480"> <thead> <tr> <th>Household Size</th> <th>48 States, DC, & Territories</th> <th>Alaska</th> <th>Hawaii</th> </tr> </thead> <tbody> <tr> <td>1 person</td> <td>\$18,347</td> <td>\$22,937</td> <td>\$21,101</td> </tr> <tr> <td>2 people</td> <td>\$24,719</td> <td>\$30,902</td> <td>\$28,431</td> </tr> <tr> <td>3 people</td> <td>\$31,091</td> <td>\$38,867</td> <td>\$35,762</td> </tr> <tr> <td>4 people</td> <td>\$37,463</td> <td>\$46,832</td> <td>\$43,092</td> </tr> <tr> <td>For each additional person, add</td> <td>\$6,372</td> <td>\$7,965</td> <td>\$7,331</td> </tr> </tbody> </table> <p>Examples of documents include: Prior year's state, federal, or Tribal tax return or a Social Security Benefit Statement</p>	Household Size	48 States, DC, & Territories	Alaska	Hawaii	1 person	\$18,347	\$22,937	\$21,101	2 people	\$24,719	\$30,902	\$28,431	3 people	\$31,091	\$38,867	\$35,762	4 people	\$37,463	\$46,832	\$43,092	For each additional person, add	\$6,372	\$7,965	\$7,331
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<p>One-Per-Household Worksheet</p>	<p>Complete and Sign the Lifeline Household Worksheet</p>																								
<p>Proof of Emancipation minor</p>	<p>If you are an emancipated minor, provide a copy of:</p> <ul style="list-style-type: none"> • A court document or certificate that says you are an emancipated minor 																								

The Universal Service Administrative Company (USAC) administers the Lifeline program. USAC is responsible for helping you apply for the program, understand eligibility requirements, and keep your benefit current through an annual recertification process.

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Types of Documents Accepted for the Lifeline Program

Proof of Valid Address	<p>Provide one of the following:</p> <ul style="list-style-type: none"> Map that shows your physical address or location, including latitude and longitude coordinates (coordinates are required if you live on Tribal lands) Official document that shows your name and address, such as a Driver's License, valid government, state, or Tribal ID, utility bill excluding wireless phone bills (within last 30 days), W-2 or tax return, or mortgage or lease 							
Proof of Social Security Number or Tribal ID Number	<p>Provide a copy of an official, unexpired document that has:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Your first and last name <input type="checkbox"/> The last 4 digits of your social security number or your full Tribal ID <p>Examples include:</p> <ul style="list-style-type: none"> Social Security Card Most recent W-2 or tax return Government, military, state, or Tribal ID Government assistance program document Military discharge documentation Weapons permit 							
Proof of Date of Birth	<p>Provide a copy of an official, unexpired document that has:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Your first and last name <input type="checkbox"/> Your date of birth <p>Examples include:</p> <ul style="list-style-type: none"> Government, military, state, or Tribal ID Driver's License Birth Certificate Certificate of U.S. Citizenship or Naturalization Permanent Resident Card or Green Card Government assistance program document 							
Proof of Identity	<p>Provide a copy of an official, unexpired document(s) that has:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Your first and last name <input type="checkbox"/> Your date of birth <input type="checkbox"/> The last 4 digits of your social security number or your full Tribal ID <p>Examples include:</p> <ul style="list-style-type: none"> Government, military, state, or Tribal ID Driver's License Birth Certificate Government assistance program document Social Security Card Certificate of U.S. Citizenship or Naturalization Permanent Resident Card or Green Card 							
Proof of Life	<p>Provide copies of official documents to prove your identity <u>AND</u> to prove you are alive.</p> <table border="1" data-bbox="344 1230 1523 1747"> <thead> <tr> <th data-bbox="344 1230 880 1285">Prove Your Identity*</th> <th data-bbox="889 1293 945 1318">AND</th> <th data-bbox="964 1230 1523 1285">Prove You Are Alive</th> </tr> </thead> <tbody> <tr> <td data-bbox="344 1289 880 1747"> <p>Provide one or more documents that confirm:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Your first and last name <input type="checkbox"/> Your date of birth <input type="checkbox"/> The last 4 digits of your social security number or your full Tribal ID (<i>please redact or mark out all but the last four digits of your SSN</i>) <p>Examples include:</p> <ul style="list-style-type: none"> Government, military, state, or Tribal ID or Driver's License Government assistance program document Birth Certificate Social Security Card Prior year's tax return or W-2 </td> <td data-bbox="889 1293 945 1318"></td> <td data-bbox="964 1289 1523 1747"> <p>Provide one document that:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Confirms your first and last name <input type="checkbox"/> Shows life activity within the last 3 months <p>Examples include:</p> <ul style="list-style-type: none"> Government assistance program document Current utility bill Current income statement such as a paystub Current mortgage or lease statement Current retirement/pension statement of benefits Current unemployment statement of benefits </td> </tr> </tbody> </table>		Prove Your Identity*	AND	Prove You Are Alive	<p>Provide one or more documents that confirm:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Your first and last name <input type="checkbox"/> Your date of birth <input type="checkbox"/> The last 4 digits of your social security number or your full Tribal ID (<i>please redact or mark out all but the last four digits of your SSN</i>) <p>Examples include:</p> <ul style="list-style-type: none"> Government, military, state, or Tribal ID or Driver's License Government assistance program document Birth Certificate Social Security Card Prior year's tax return or W-2 		<p>Provide one document that:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Confirms your first and last name <input type="checkbox"/> Shows life activity within the last 3 months <p>Examples include:</p> <ul style="list-style-type: none"> Government assistance program document Current utility bill Current income statement such as a paystub Current mortgage or lease statement Current retirement/pension statement of benefits Current unemployment statement of benefits
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