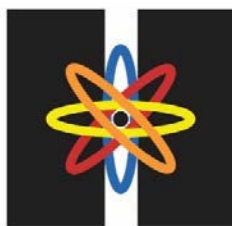


Harlan's Premier Provider
Electric, Gas, Water &
Telecommunications

2412 Southwest Ave | PO Box 71
Harlan, IA 51537

712-755-5182 | www.harlannet.com



April 2025

Regular Office Hours:
7:30 AM - 4:00 PM M-Th
7:30 AM - Noon Friday

Office Closings:
May 26 | Holiday
July 4 | Holiday
Sept 1 | Holiday

Water Tower Maintenance

April 21-23 the Cyclone Water Tower will be drained and cleaned as part of the HMU maintenance plan. During these three days you may notice a reduction in pressure.

National Gas Utility Workers' Day

March 18th is designated by The American Public Gas Association (APGA) as Natural Gas Utility Workers' Day, a day of national recognition for honoring natural gas utility workers across the US for their hard work and accomplishments within the industry.

March 18th, 1937 was the date of the New London, Texas school explosion. This tragic event led to an historic response in the gas industry; adding the chemical mercaptan to natural gas to give it an odor so workers and the general public had a way to sense a dangerous gas leak or unwanted accumulation of natural gas.

We salute our Gas/Meter department employees Troy Doonan, Eric Rose, Brian Lasher, Todd Hively and Dave Wilwerding for their work and emphasis on safety. Thanks for all you do to make our natural gas safe and reliable!

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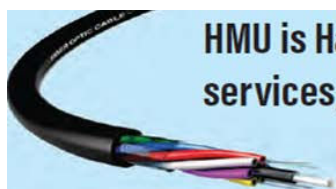
Electric Rate Adjustment (Decrease)

HMU continuously reviews department operations, the fiscal state of each utility and how we provide services overall to ensure efficient use of all physical and financial resources. At the March 27, 2025, Board of Trustees meeting, the Board reviewed recommendations to modify the electric rates with a 3% decrease. The new rates will be effective with billings June 1, 2025. If you have any questions, please contact Colburn Warner at 733-0026. For the full resolution please visit our website and navigate to the Public Notices/Employment Opportunities page. <https://harlannet.com/public-notice-employment-opportunities/>

National Lineman Appreciation Day

Established in 2013, April 18, is a day to honor those who put their lives on the line to keep the lights on. National Lineman Appreciation Day is a time to express our utmost appreciation to the great men and women that work so hard for us every day, providing safe and reliable energy.

Thank you to our linemen, Stephen Gessert, Frank Derby, David Swank and our apprentices Dalton Fredericks, Corey Towne and Reide Meeker.



HMU is Harlan's premier provider of modern and reliable fiber services, delivering faster Internet and higher quality cable TV.

Visit Harlannet.com or call 712.755.5182 for details and pricing on all our products and services for your home or business.

Budget Billing

Budget Billing is a method of leveling out your utility payments over 12 months. Your Budget Billing Payment is calculated based on an average of your previous utility usage. There is absolutely no way for anyone to know exactly how much electricity, gas and water you will actually use in the upcoming year, but Budget Billing can help you plan your personal budget by allowing you to pay an equal amount each month.

HMU will calculate your level-pay, or budget amount, based on the past 12 months history of your utility usage. You will pay this amount each month for the next 12 months, however, **you will always be responsible for payment of all utilities that you actually use.** Budget payments that exceed actual usage will result in a “credit” balance. Budget payments that are less than your actual usage will “dip into” any credit you may have built up. Each April, all budget customers’ accounts will be reconciled and recalculated.

For more information on how budget billing works or to get a sign up form please see our website at: <https://harlannet.com/forms-information/>.

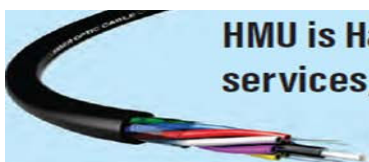
Death from Carbon Monoxide (CO) is Preventable

Carbon Monoxide detectors operate in one of three ways: with a biomimetic sensor, metal oxide semiconductor, or electrochemical sensor.

Biomimetic detectors use gels that change color after absorbing a certain amount of carbon monoxide - and then a sensor sounds an alarm. Metal oxide semiconductors have silica chips that detect CO and send electrical signals to trigger an alarm.

Electrochemical sensors are considered to be the best in the industry. They use electrodes in chemical solutions that sense changes in electrical currents when carbon monoxide is present, and they sound an alarm.

Placement of a CO detector is different than a smoke detector. Follow all manufacturer recommendations when installing a CO detector.



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