

HMU's network provisioning and engineering practices are designed to enable its customers to receive the internet speeds to which they subscribe. However, it is important to note that many factors beyond HMU's control can affect the actual speeds customers are able to receive on their devices, including:

- The capability of end user devices (i.e. a computer, smartphone, or tablet), including factors such as age, software and operating system versions, the presence of viruses and malware, and the number of applications running simultaneously.
- Home network (Wi-Fi) connections, which may be slower than wired connections.
- Congestion on websites visited, including high demand by multiple simultaneous users.
- Fluctuations in latency within connecting networks outside of HMU's network, such as gaming servers.
- The capability of hardware (i.e. modems, routers, gateways, and associated firmware) used to connect to internet service.
- Other unforeseen circumstances regarding user owned hardware, software or user initiated configurations or applications.



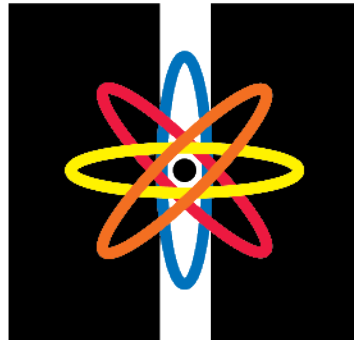
Full service software to protect your PC or laptop.

\$4.95/per mo. per device

- | | |
|--|---|
| + Anti-virus protection | + Guaranteed protection (guidelines apply) |
| + Anti-spyware protection | + 24/7/365 Support at 1-877-373-3320 |
| + Automatic security updates | + Install SecureIT Plus yourself for free, or \$14.95 remote install help available |
| + Personal firewall protection | |
| + Hard drive maintenance and file optimization | |
| + Parental controls | |
| + For Windows-based computers only | |

By keeping your dollars in Harlan you help OUR community grow.

Three Services...ONE CONVENIENT BILL
**LOCAL PHONE
CABLE TV &
INTERNET**

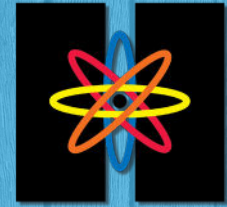


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EOP

04.2024



Harlan's Premier Provider

**Basic
Telecom Services
Cable, Telephone,
& Internet Options**





TOTALLY CONNECTED XTRA

up to 100 Mbps	\$207.99/mo.
up to 200 Mbps	\$217.99/mo.
up to 400 Mbps	\$237.99/mo.
up to 600 Mbps	\$257.99/mo.

Includes:

Expanded & Digital cable TV, internet, phone, one Whole Home DVR, one Whole Home remote box, and one DTA.
Additional media player \$4.99/mo.

TOTALLY CONNECTED

up to 100 Mbps	\$164.99/mo.
up to 200 Mbps	\$174.99/mo.
up to 400 Mbps	\$194.99/mo.
up to 600 Mbps	\$214.99/mo.

Includes:

Expanded cable TV, Internet, phone, and one DTA.

LITE BUNDLE \$73.99/mo.

Includes:

Basic Cable TV, Internet (7 Mbps), phone, & one DTA

All pricing is residential. Commercial packages available. All services, policies, charges, taxes or fees are subject to change. Prices listed do not include \$6.50 for the Federally Mandated Subscriber Line Charge, County \$1.00 E911 fee plus applicable federal, state and local taxes. See HMU for complete final pricing on all products. Limited Service Area.

STAND-ALONE CABLE TV

Basic	\$45.99/mo.
Expanded.....	\$112.99/mo.*
Digital Tier.....	\$14.99/mo.*

Includes one DTA.

*(Requires a DTA, HD set-top box, DVR, or Whole Home DVR to view the Expanded Basic Tier.)

CABLE TV AND INTERNET

up to 100 Mbps	\$150.99/mo.
up to 200 Mbps	\$160.99/mo.
up to 400 Mbps	\$180.99/mo.
up to 600 Mbps	\$200.99/mo.

Includes:

Expanded cable TV, internet, and one DTA.

CABLE TV AND TELEPHONE \$119.99/mo.

Includes:

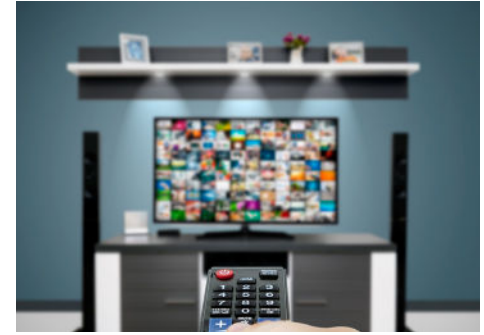
Expanded cable TV, phone, one DTA.
Free 120 minutes per month of domestic long distance. Select free calling features including call waiting, three-way calling and more

MOVIE PLEX PACKAGES

HBO Multiplex	6 Channels	\$18/mo.
Cinemax Multiplex	8 Channels	\$14/mo.
STARZ Multiplex	13 Channels	\$14/mo.
Showtime Multiplex	8 Channels	\$14/mo.
Buy any 2.....		\$24/mo.
Buy any 3.....		\$34/mo.
Buy all 4		\$44/mo.

WATCH TV EVERYWHERE

Watch TV Everywhere (WTV) allows you to watch select networks online, anywhere you have an internet connection. WTV is available if you subscribe to that network.



INTERNET AND TELEPHONE

up to 100 Mbps	\$66.99/mo.
up to 200 Mbps	\$86.99/mo.
up to 400 Mbps	\$136.99/mo.
up to 600 Mbps	\$176.99/mo.

STAND-ALONE INTERNET

Lite Internet - 7 Mbps.....	\$30.99/mo.
up to 100 Mbps	\$57.99/mo.
up to 200 Mbps	\$77.99/mo.
up to 400 Mbps	\$127.99/mo.
up to 600 Mbps	\$167.99/mo.

STAND ALONE TELEPHONE \$14.00/mo.

EQUIPMENT

DTA/HD Set-top box	\$2.99/mo.
Standard DVR.....	\$12.99/mo.
Whole Home DVR	\$29.99/mo.
Remote Media Player	\$4.99/mo.

ROUTER LEASE \$9.99/mo.