

SET-TOP BOXES & INSTALLATION CHARGES

All set top boxes and DTAs include:

Interactive Program Guide

34 Digital Music ChannelsFree

Set-Top Box Choices:

Digital Terminal Adapter (DTA).....\$2.99/mo.

HD Set-Top Box\$2.99/mo.

HD/DVR Set-Top Box.....\$12.99/mo.

Media Gateway and Whole Home DVR

& One Remote Media Player.....\$29.99/mo.

Additional Remote Media Player.....\$4.99/mo.

Installation of ServiceFree

Change cable service/add premium.....Free

Connect DVD/VCR/DVR (at Installation).....Free

Outlets (additional or relocated)..... \$15.00 ea.

Cable fishing through walls\$35.00 per outlet

Cable Card\$1.95/mo.

Applicable Fees:

City Franchise Fee 5%

Iowa Sales Tax 6%

Local Option Sales Tax..... 1%

All equipment is the property of Harlan Municipal Utilities. In the event it is destroyed or not returned to HMU, the customer will be charged a replacement cost as follows for loss or destruction of equipment:

Digital Terminal Adapter (DTA)..... \$100.00

HD Set-Top Box\$400.00

HD/DVR Set-Top Box.....\$500.00

Media Gateway System\$500.00

Remote Control.....\$10.00

Remote Media Player\$150.00

Cable Card\$100.00

3.0 Cable Modem\$75.00

By keeping your dollars in Harlan you help OUR community grow.

Three Services...ONE CONVENIENT BILL
**LOCAL PHONE
CABLE TV &
INTERNET**

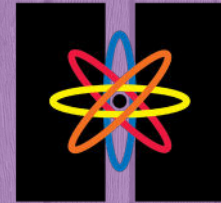


Harlan Municipal Utilities
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PO Box 71, Harlan, IA 51537
(712) 755-5182

HMU@HarlanNet.com - www.HarlanNet.com

EOP

04.2024



Harlan's Premier Provider

**Telecom Service
Extras & Add-Ons
Pricing & Service
Options**





CALLING AREA

Calls to the following prefixes are included in your monthly service charge.

Harlan.....235,733, & 755	Kirkman.....766
Harlan Rural.....744	Westphalia.....627
Irwin.....782	Jacksonville.....799
Cellular	236, 249, 404, 571, 579

Calls to all other prefixes are considered long distance.

LONG DISTANCE OPTIONS

Extended Calling Area:

Calls to surrounding areas can be included in an extended calling plan to save money over standard rates. Towns included in this area are: Audubon, Avoca, Brayton, Carson, Defiance, Denison, Dow City, Dunlap, Earling, Elk Horn, Exira, Hancock, Kimballton, Lewis, Logan, Magnolia, Manilla, Manning, Marne, Minden, Neola, Oakland, Panama, Persia, Portsmouth, Shelby, Templeton, Tennant, Underwood, Vail, Walnut, Wiota and Woodbine.

Option A:

Flat fee of \$25.00/mo. includes up to 350 minutes of call time per month. Additional minutes are charged at a rate of 9¢ per minute.

Option B:

Flat fee of \$1 per month and 9¢ per minute for all towns in the extended calling area.

National and International Long Distance:

HMU offers nationwide and international calling. Contact HMU for more information on these calling rates.

FEATURES INCLUDED WITH YOUR SERVICE

ANONYMOUS CALL REJECTION

Rejects calls from callers who have their name and number blocked.

CALL FORWARDING - ALL

Forwards all calls to another number. You can change the second number when needed.

CALL FORWARDING - BUSY

This Feature is separate from Call Forwarding - ALL. If your line is busy, an incoming call will automatically be forwarded to a fixed number. Call Forwarding - ALL will override Call Forwarding - BUSY.

CALL FORWARDING - NO ANSWER

This feature is separate from Call Forwarding - ALL. If no one answers after a set number of rings, this call is forwarded to a fixed number. Call Forwarding - ALL overrides Call Forwarding - No Answer.

CALLER ID BLOCKING

Prevents your phone number from being displayed on another's Caller ID Panel. The Caller ID Panel will indicate an unknown name and number.

CALL WAITING

When you are using your telephone, a tone alerts you that another call is inbound. You can switch between the call you are on and the new call.

CONTINUOUS REDIAL

This feature redials a busy number for up to 30 minutes, then alerts you if the line becomes available.

LAST CALL RETURN

Allows you to redial the last number that called you. Long Distance charges may apply.

PRIORITY RINGING

You can tell by a distinctive ring when designated people are calling.

SELECTIVE CALL FORWARDING

This feature lets you create a list of numbers and program a forwarding number. When someone on your list calls, their call will ring at the forwarding location. All other calls ring to your normal line.

THREE-WAY CALLING

You can talk with two other parties at the same time.

SELECTIVE CALL REJECTION

Allows you to reject up to ten phone numbers.

OPTIONAL FEATURES FOR YOUR TELEPHONE SERVICE

CALLER ID WITH CALL WAITING.....\$2.99/mo.

Has all the benefits of Caller ID and also lets you identify your Call Waiting calls before you answer. Call Waiting ID requires use of a special display unit. Requires Caller ID, Name & Number and Call Waiting.

CALLER ID, NAME & NUMBER.....\$4.99/mo.

A special unit displays the name and phone number of the caller before you pick up the phone. An add-on display unit or display telephone is necessary.

SECOND DIRECTORY NUMBER.....\$2.99/mo.

Allows a second directory number to be assigned at a residence. When the second number is dialed, the phone will ring with a distinctive ringing pattern to identify which number is being called.

SPEED DIAL 8 (FREE) OR 30 NUMBERS\$2.99/mo.

Allows you to program frequently dialed phone numbers with a one or two digit code.

TELEMARKETER CALL REJECTION\$1.99/mo.

Reduces the number of unwanted telemarketing calls. Incoming numbers are pre-screened - family and friends' calls come through, but telemarketers are turned away by a pre-recorded message.

VOICE MAIL.....\$2.99/mo.

When someone calls and your line is busy, or if no one answers, the call will roll over to voice mail. If someone leaves a message, a stuttered dial tone is heard when you pick up your phone. You can retrieve your messages from any other phone by using your personal password.

ADDITIONAL DIRECTORY LISTING\$2.48/mo.

Provides a secondary listing in addition to the primary listing in the telephone directory.

UNLISTED NUMBER\$2.48/mo.

Prevents your number from being listed with directory assistance.

UNPUBLISHED NUMBER\$2.48/mo.

Prevents your number from being published in the telephone directory.