HMU's network provisioning and engineering practices are designed to enable its customers to receive the internet speeds to which they subscribe. However, it is important to note that many factors beyond HMU's control can affect the actual speeds customers are able to receive on their devices, including:

• The capability of end user devices (i.e. a computer, smartphone, or tablet), including factors such as age, software and operating system versions, the presence of viruses and malware, and the number of applications running simultaneously.

• Home network (Wi-Fi) connections, which may be slower than wired connections.

• Congestion on websites visited, including high demand by multiple simultaneous users.

• Fluctuations in latency within connecting networks outside of HMU's network, such as gaming servers.

• The capability of hardware (i.e. modems, routers, gateways, and associated firmware) used to connect to internet service.

•Other unforeseen circumstances regarding user owned hardware, software or user initiated configurations or applications.

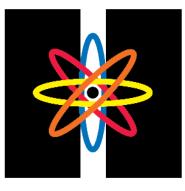
DON'T BE LEFT BEHIND

HMU Recognozes that the SPEED of Business has Changed.

1 Gbps service available for Priority customers.

By keeping your dollars in Harlan you help <u>OUR</u> community grow.

Three Services...ONE CONVENIENT BILL LOCAL PHONE CABLE TV & INTERNET

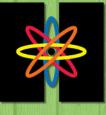


Harlan Municipal Utilities 2412 Southwest Ave. PO Box 71, Harlan, IA 51537 (712) 755-5182

HMU@HarlanNet.com - www.HarlanNet.com

EOP

04.2024



Harlan's Premier Provider

Priority Telecom Services Cable, Telephone, & Internet Options





TOTALLY CONNECTED

up to 100 Mbps	\$169.99/mo.
up to 200 Mbps	\$179.99/mo.
up to 400 Mbps	\$199.99/mo.
up to 600 Mbps	\$219.99/mo.
up to 1 Gbps	\$289.99/mo.

Includes:

Expanded cable TV, Internet, phone, and one DTA.



up to 100 Mbps	\$156.99/mo.
up to 200 Mbps	\$166.99/mo.
up to 400 Mbps	\$186.99/mo.
up to 600 Mbps	\$206.99/mo.
up to 1 Gbps	\$276.99/mo.

Includes: Expanded cable TV, internet, and one DTA.

All pricing is residential. Commercial packages available. All services, policies, charges, taxes or fees are subject to change. Prices listed do not include \$6.50 for the Federally Mandated Subscriber Line Charge, County \$1.00 E911 fee plus applicable federal, state and local taxes. See HMU for complete final pricing on all products. Limited Service Area.



INTERNET & TELEPHONE

up to 100 Mbps	\$71.99/mo.
up to 200 Mbps	\$91.99/mo.
up to 400 Mbps	\$131.99/mo.
up to 600 Mbps	\$171.99/mo.
up to 1 Gbps	\$211.99/mo.

CABLE TV AND TELEPHONE

\$116.99/mo.

Expanded cable TV, phone, one DTA.



STAND-ALONE INTERNET

up to 100 Mbps	\$65.99/mo.
up to 200 Mbps	\$85.99/mo.
up to 400 Mbps	\$135.99/mo.
up to 600 Mbps	\$175.99/mo.
up to 1 Gbps	\$199.99/mo.

STAND ALONE TELEPHONE

\$18.00/mo.

EQUIPMENT

DTA/HD Set-to	p box	\$2.99/mo.
24 Hour Battery	y Backup ONT	\$5.00/mo.

STAND-ALONE CABLE TV

Basic	\$45.99/mo.
Expanded	\$112.99/mo.*
Digital Tier	\$14.99/mo.*

Includes one DTA.

Includes:

*(Requires a DTA, HD set-top box, DVR, or Whole Home DVR to view the Expanded Basic Tier.)

ROUTER LEASE

\$9.99/mo.