

HOW TO UNDERSTAND YOUR HARLAN MUNICIPAL UTILITY BILL

DUE DATE – The last day your full payment must be received in our office by the close of business to prevent the account from becoming delinquent. We recommend your payment is in our office at least a day before the due date.

PLEASE PAY ON OR BEFORE THE DUE DATE – The amount that you owe and when it is due. *If you know you will not be able to pay the full amount by the DUE DATE, please contact us for Payment Arrangements before the DUE DATE.*

AFTER DUE DATE – This amount includes the current balance, any previous balance, late penalties and reconnect fees due if payment is received after the DUE DATE. The late fee is 1 1/2% of the past due balance.

ACCOUNT NUMBER – The account number to which charges and payments are posted.

NAME – The name of the person, business or entity receiving SERVICE who is responsible for the bill.

SERVICE ADDRESS – The address of the property where services are provided, and how the ACCOUNT NUMBER is assigned.

YOUR METER WAS READ ON – The date your electric, gas and water meters were read.

COLUMN HEADERS

SERVICE – A list of services or items charged to you including a summary of electric, natural gas, or water provided to the SERVICE ADDRESS, monthly base service fees, services we bill on behalf of third parties, taxes or fees collected on services or commodities, penalties, and any other recurring billing or one time charges.

METER READING – The previous and most recent meter readings.

MULTI – A number is used to accurately determine the amount of electricity, gas, or water that passed through the meter. A multiplier converts the readings into standard measurements.

AMOUNT USED – The difference between the PRESENT and PREVIOUS meter readings is multiplied by the MULTI to determine AMOUNT USED.

AMOUNT BILLED – The AMOUNT USED multiplied by the per unit rate. The letters CR after a number indicates a credit of that amount was applied toward your bill.

COMMON LINE ITEMS – OTHERS EXIST

PREVIOUS BALANCE – Amount due for previous charges or credit posted to the account.

PAYMENTS RECEIVED – The total amount of payment received from all sources for this account since your last statement.

ADJUSTMENTS TO THE ACCOUNT – Shows additional entries not listed elsewhere.

ELEC, GAS and WATER USE – The quantity of electricity, natural gas, or water consumed and in kilowatt hours (kWh), hundred cubic feet (CCF) or gallons.

ELEC, GAS and WATER BASE – A monthly fee charged for the physical connection to the HMU system. The fee is based on the capacity of the service drop, pipe, line, or equipment necessary to serve the demand of the SERVICE ADDRESS.

FUEL ADJ – The total cost of a unit of electricity has both fixed and variable costs. Fixed costs, such as a predictable infrastructure maintenance and upgrades or administrative and operational costs, are accounted for in the BASE charges. Variable costs, such as the fluctuating cost of coal to generate electricity, are billed through the FUEL ADJ charges. The FUEL ADJ amount will vary month to month and is based on your AMOUNT USED. The FUEL ADJ may show a credit, indicated by a CR after a dollar amount in the AMOUNT BILLED column or the per unit cost in parenthesis at the bottom of the front page, or as an additional cost per unit.

WATER PLANT FEE – A monthly fee established to help pay bonds on the water plant through July 2032.

WATER WELL FEE – A monthly fee established to help well expansion plans for future stability by continuing system upgrades and service changes over time.

CURRENT BILLING PERIOD TOTAL – The total new charges for this month only.

TOTAL ACCOUNT BALANCE – The amount due on the account after all credits and new charges are applied.

THIRD PARTY BILLED ITEMS

HMU bills SEWER USAGE, SEWER BASE, & LANDFILL charges on behalf of the City of Harlan. The sewer usage is based on your water usage for the month. These charges are established by the City of Harlan. HMU collects the payment and taxes for these services and forwards those payments to the City of Harlan.