



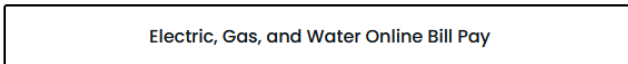
Online Bill Pay Registration Instructions

Please have your HMU Utility Bill available - you will need the account number listed on your bill



Go to www.harlanet.com

- Under Online Payment Options click on the following:



- You will be redirected to the Payment Service Network (PSN) website.
- You will now be able to register your account or log-in to view or pay your current Utility Bill from Harlan Municipal Utilities.
- You may also call **1-877-885-7968** to speak to a PSN representative in regards to navigating the site. You will need to have your HMU Account number available.
- PSN representatives cannot answer questions regarding the charges or usages on your HMU Utility bill. For those questions, please call during regular business hours.
712-755-5182 / M-F 7:30am-4:00pm

Payment Service Network is a free service, offering a variety of payment options to meet your needs.

- Choose the date(s) you would like a payment to be made and never worry about missing a due date again. Auto-Pay allows you to pay the amount of your bill or a fixed amount on the day that you want.
- Make an immediate payment, or schedule a payment on your account.
- You do not have to pay online to view your bills online.
- Go **GREEN** by opting out of Paper bills. You will receive an e-mail each month letting you know that your Utility charges are available to view online.
- PSN charges a \$35.00 fee for any eCheck payment that is returned as non-sufficient funds.

How to Register to Pay Online or View Your Bill Online

1

Don't have an account?
Create an account

REGISTER NOW

QUICK PAY

1

Click Register Now (the first time you go online)
Future Payments Simply Log in with your ID

2

Please locate your account

*Required response**

Utility Account Number:*

First Name:

Last Name:*

--- OR ---

Utility Account Number:*

Business Name:*

SEARCH

2

Sign in by entering your account number
First Name (optional)
Last Name
Then click "Search"

Once you hit "Search" your name should appear
below the search button

Customer ID	Name	State	Zip	
[REDACTED]	[REDACTED]	IA	5637	Register and make a one-time payment

Then click on Register and make a payment

3

Email Address

Confirm Email Address

Password

Confirm Password

Note: Your password must be between 7 and 20 characters

Secret Question

Your Answer

By selecting Save, you agree to our Terms & Conditions.

CANCEL

SAVE

3

Fill out the requested information and click "Save"

4

Here's what you can do...

- Add Harlan Municipal Utilities to my existing account(s). You can then pay on all accounts in one visit.
- Create a new account to pay Harlan Municipal Utilities. You will have to register with a different email address.

CANCEL

CONTINUE

Need Assistance? Call PSN Customer Support at 866-917-7368 (weekdays 7am-7pm; weekends 8am-5pm Central Time).

4

Since this is the first account you have you will choose "Create a new account to pay....."

If you have any issues with the above steps please call PSN at 866.917.7368