



## Internet TV Streaming Service

### Frequently Asked Questions (FAQs)

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**Q: How will I get the service without cable boxes?**

**A:** You'll need a streaming device for each TV, such as a Fire TV, Roku TV, Apple TV, Roku Stick, or Firestick.

If you don't already own a device, we offer three types of Firesticks for a one-time purchase. The main differences are in storage capacity for apps and remote design.

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**Q: How many TVs can I stream on at once?**

**A:** You can connect up to **8 devices**, and stream on **3 simultaneously**.

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**Q: Without a DVR, can I still record shows?**

**A:** Yes! Our staff will show you how to record your favorite programs and movies.

You will be able to record 2 DVR streams and remain available to watch for up to one year.

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**Q: Will Watch TV Everywhere still be available?**

**A:** Yes, Watch TV Everywhere will remain unchanged.

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**Q: Can I move my Firestick between devices?**

**A:** Yes, you can move your Firestick between TVs in your home as needed.

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**Q: Will I still get the same channels?**

**A:** The channel lineup may vary slightly. We'll provide updated lineups during the switch.

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**Q: Can I rewind live TV or just recorded content?**

**A:** Yes, you can rewind **live TV** as well as **recorded shows**, or even restart them from the beginning.

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**Q: How do I sign up?** Call us at **755-5182**, stop by in person, or email:

 jcorrea@hmunet.com

 kgaer@hmunet.com

Please include your **name, address, and phone number**.

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**Q: Do I have to switch?**

**A:** Yes. All customers will need to switch to the new streaming service by **December 31, 2025**.