



Installation Date and Time \_\_\_\_\_

# HMU Telecom Basic Stand Alone Application

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Service Address: \_\_\_\_\_

Phone #: \_\_\_\_\_

Billing Address: \_\_\_\_\_  
(if different)

Alternate Phone #: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Email: \_\_\_\_\_

Social Security #: \_\_\_\_\_

I would like to add the following HMU service: **Please note, all pricing is per month.** Additional local, state, and federal taxes and fees may apply based on service.

Cable Television (Complete the Cable Television Service Section Below.)  High Speed Internet (Complete the Internet Service Section Below.)  Telephone (Complete the Telephone Service Section on the next page.)

**CABLE TELEVISION SERVICE** (Pick one) Basic Service \$45.99 OR Expanded Basic Service \$112.99

1 DTA included + \_\_\_\_\_DTAs at \$2.99 ea. \_\_\_\_\_DVR Set-top Box - \$12.99 ea. \_\_\_\_\_ HD Set-top Box - \$2.99 ea.

Media Gateway System with one Media Player - \$29.99 \_\_\_\_\_ Additional Media Player(s) at \$4.99 ea.

Digital Tier and Movie Package Options (Requires the use of a set-top box or DTA.)

Digital Basic Tier \$14.99

HBO Multiplex \$18.00  Cinemax Multiplex \$14.00  Starz Super Pack \$14.00  Showtime Multiplex \$14.00  
Any Two - \$24.00 Any Three - \$34.00 All Four - \$44.00

**SECURE IT PLUS Full service software to protect your PC or laptop. \$4.95/per mo. per device.**

+ Personal firewall protection + Hard drive maintenance and file optimization + Parental controls + Anti-virus protection + Anti-spyware protection + Automatic security updates + Guaranteed protection (guidelines apply) + 24/7/365 Support at 1-877-373-3320 + For Windows-based computers only + Install SecureIT+ yourself for free or \$14.95 remote install help available.

## INTERNET SERVICE (per month)

Select One:  600 Mbps - \$167.99  400 Mbps - \$127.99  200 Mbps - \$77.99  100 Mbps - \$57.99

7 Mbps - \$30.99 Lite Internet Service (cannot be upgraded).

Router lease:  \$9.99

Reserved

**Optional Email Accounts:** Two email addresses are offered as part of the monthly service charge. Additional email addresses are also available for \$3.00 per address per month.

Your address can be a combination of characters. Your password must be at least eight characters but not more than 15. It must also contain at least one lower case letter, one capital letter, one number and one special character. **Example: Pass123!**

Address1: \_\_\_\_\_@harlannet.com Password \_\_\_\_\_

Address2: \_\_\_\_\_@harlannet.com Password \_\_\_\_\_

(updated 4/01/22)

All pricing is residential. Commercial packages are available. All services, policies, charges, taxes or fees are subject to change. Prices listed do not include \$6.50 for the Federally Mandated Subscriber Line Charge, \$1.00 for the County 911 fee plus applicable federal, state, and local taxes. See HMU for complete final pricing on all products. Limited Service Area.

continue on next page

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## TELEPHONE SERVICE

\$14.00 and these features are included in your service:

900 Call Block	Speed Dial 8
PIC Freeze	Last Call Return
Call Waiting	Continuous Redial
Anonymous Call Rejection	Selective Call Rejection
Three-Way Calling	Selective Call Forwarding
Caller ID Blocking	Call Forwarding <b>OR</b>
Cancel Call Waiting	Call Forwarding - Busy <b>OR</b>
Priority Ringing	Call Forwarding - No Answer

I would like to add these **PAY** calling features:

<input type="checkbox"/> Caller ID Name and Number	\$4.99
<input type="checkbox"/> Caller ID with Call Waiting	\$2.99
<input type="checkbox"/> Second Directory Number	\$2.99
<input type="checkbox"/> Speed Dial 30 Numbers	\$2.99
<input type="checkbox"/> Telemarketer Rejection	\$1.99
<input type="checkbox"/> Voicemail	\$2.99

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### Long Distance Services: (pick one)

- I do not want long distance service.
- I want long distance service. My provider is \_\_\_\_\_
- I want HMU long distance service. Please choose one option below.

- Option A:** 120 minutes of long distance per month FREE (14 cents a minute per additional minute) Available to customers not choosing an extended area calling plan below. Offer good for calls made within the contiguous United States.

**Extended calling for options B or C:** Calls to surrounding areas can be included in an extended calling plan to save money over standard rates. Towns included in this area are: Atlantic, Audubon, Avoca, Brayton, Carson, Defiance, Denison, Dow City, Dunlap, Earling, Elk Horn, Exira, Hancock, Kimballton, Lewis, Logan, Magnolia, Manilla, Manning, Marne, Minden, Neola, Oakland, Panama, Persia, Portsmouth, Shelby, Templeton, Underwood, Vail, Walnut, Wiota, & Woodbine.

- Option B:** 350 Minutes of long distance in extended calling area for \$25.00 per month. (9 cents a minute for additional minutes over 350 minutes or any calls outside of extended calling area).
- Option C:** \$1.00 per month for towns listed in the extended calling area at a 9 cents per minute rate.

Calls to the following prefixes are local calls: Harlan/Harlan Rural (235, 733, 755, & 744), Jacksonville (799), Westphalia (627), Irwin (782), Kirkman (766), Cellular (236, 404, 571, & 579). **Calls to other prefixes are considered long distance.**

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## DIRECTORY INFORMATION (First listing is free, additional listings are \$2.48 each.)

- List my name in the phone directory as: Last Name \_\_\_\_\_ First Name \_\_\_\_\_ M.I. \_\_\_\_\_
- Non-Published (Do Not list my name in directory information or phone directory.) \$2.48
- Unlisted (Do not list my name in the phone directory, but list in directory assistance.) \$2.48

All service payments are due in advance. When an account is delinquent, service(s) may be terminated without notice. Any DTA(s), set top box(s), remote control unit(s), cable modem(s), and/or router(s) provided to me by Harlan Municipal Utilities (HMU) shall remain the property of HMU. If either Subscriber or HMU terminates service(s), then it shall be the sole responsibility of Subscriber to return HMU equipment to the HMU office during business hours. In the event the equipment is not returned upon termination of services, or is lost, destroyed, or damaged while in Subscriber's possession or control, Subscriber agrees to pay the current replacement cost of the equipment to HMU. The subscriber is wholly responsible for replacing batteries in remote controls.

I understand and agree that I am responsible for this account. Should I cease to occupy the service address or cease to want the account in my name, I will contact HMU during regular business hours (Monday-Friday, 7:30am-4:00pm) at 2412 Southwest Ave., Harlan, Iowa, or by phone 712-755-5182 and notify them as such. I further agree that should I default on this account, HMU has legal rights under the laws of the State of Iowa to collect the amount in default and HMU will pursue a legal remedy.

Applicant's Signature: \_\_\_\_\_

Date: \_\_\_\_\_

(Please print and sign, then return it to HMU at 2412 Southwest Avenue.)

ex: 04.01.2024